



TOP Annual Customer Workshop

August 30, 2023



Agenda

Welcome/Safety Moment/Introductions

10:00 – 11:30 TOP Services

11:30 – 12:00 TP CFR

TOP Service

- **2024 TOP Cost Allocation**
 - Billing determinants
- **Review of Changes to the TOPIC**
 - Outage Coordination
 - Event Reporting
 - Equipment Changes and Process
 - Added Contract Section 5C Instructions
- **TOP Next Steps:**
 - Upcoming schedule
 - Key dates to look for

Safety Moment

DEER CROSSING SEASON

Tips to keep you safe and your family safe during deer season:

Read how a Nationwide customer stayed in his lane and avoided disaster. Tips provided by Nationwide and Insurance Information Institute



Pay attention,

from sunset to midnight and during the hours shortly before and after sunrise. That's when most deer-vehicle collisions happen.



The herd is the word.

If you see one deer, others may be nearby. Just because you missed one doesn't mean you can let down your guard.



Mind the signs!

You've probably seen those "Deer crossing" signs while driving. That means the area is known to have a large deer population. Be ready to react in these areas.



Turn on your bright lights!

Use high beam headlights if driving at night when there is no oncoming traffic. The higher light will allow you to see a deer's eyes on or near the roadway.



Make some noise!

If you see a deer, blow your horn with one long blast to frighten it away.



Always wear your seat belt.

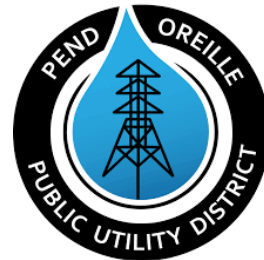
Most people injured in car-deer crashes were not wearing their seat belt.



Remain calm, brake firmly, and stay in your lane.

Many serious crashes occur when drivers swerve to avoid a deer and hit another vehicle or lose control of their cars.

Welcome TOP Customers



2024 TOP Cost Allocation

Overall operating budget:

- 8.7% increase to cover Federal cost of living increase

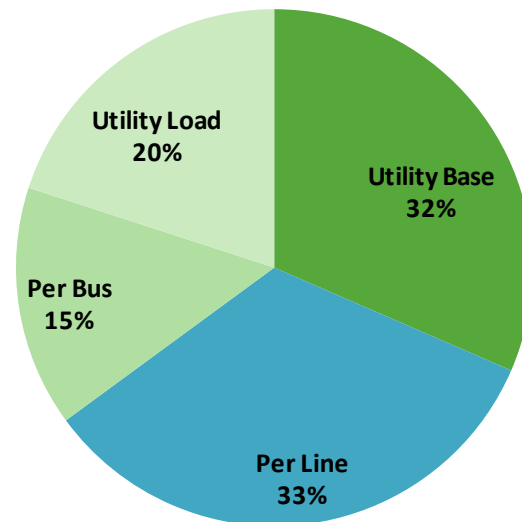
Cost distribution slightly modified

- Base: 34% vs 32%
- Load: 20% - No Change
- Bus: 14% vs 15%
- Line: 32% vs 33%

[2024 TOP Services Cost Allocation Spreadsheet](#)

[Insert link to cost spreadsheet](#)

Total Project Cost Distribution



Note:

These percentages change based on number of customers, elements and MW sizes.

TOPIC 2023 Review and update

TOPIC V10 updates

- **Outage Coordination (IRO-017)**
 - Added language to include applicable non-BES equipment
- **Event Reporting (EOP-004)**
 - Clarity on notifications
- **Equipment Changes**
 - To include applicable non-BES equipment in the notification requirement. Moved to new section
- **Contract Section 5c**
 - Added language from contract to TOPIC

TOP Services Next Steps

Upcoming Schedule

- **October 2023**
 - Send out email to each TOP customer with 2024 cost billing table effective January 1, 2024
 - Finalize TOPIC v10
 - Comment period: August 29 – September 29, 2023
 - Annual Data Exchange
- **January 2024**
 - Annual System Review (ASR)

QUESTION?
COMMENT?
CONCERN?

We want to hear about it.





Contact Us – TOP Team



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TP CFR Agenda

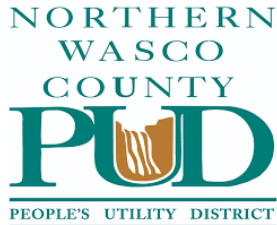
Welcome/Introductions

- 2024 TP CFR Cost Allocation
 - Billing determinants
- Review of forthcoming changes to the Matrix Exhibit
 - FAC-014-3

TP CFR Next Steps:

- Upcoming schedule
- Key dates to look for
- Wrap Up

Welcome TP CFR Customers



2024 TP CFR Cost Allocation

Overall operating budget:

- 8.7% increase to cover Federal cost of living increase

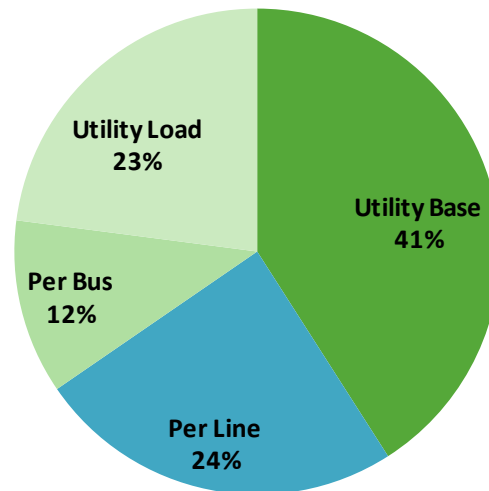
Cost distribution slightly modified

2024 vs 2023

- Base: 41% vs 44%
- Load: 23% vs 22%
- Bus: 12% vs 11%
- Line: 24% vs 23%

[2024 TP CFR Cost Allocation Spreadsheet](#)

Total Project Cost Distribution



Note:

These percentages change based on number of customers, elements and MW sizes.

Customer Compliance Packets

Feedback

- **Content**
 - Customer assessment appendix
 - Bus Fault Summary
 - Data Submittal
 - CAP (if applicable)



2023 System Assessment Summary Report

TP CFR Next Steps

Reminder: Updating customer contact information with NERC

Please contact our team with any questions on the process

Upcoming Schedule

- **October 2023**
 - Send out email to each TP CFR customer with 2024 cost billing table effective January 1, 2024
- **January 2024**
 - Exhibit B Matrix update for FAC-014-3 (enforceable 4/1/2024)
 - Corrective Action Plan confirmations, short circuit report distribution
- **April 2024**
 - Annual TPL-001-5 data coordination

QUESTION?
COMMENT?
CONCERN?

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