

# Welcome to the LIEE Workgroup!

## Audio Options


### Option 1: Call In

- 415-527-5035
- Access code: 199 459 2919

OR

### Option 2: Computer Audio

- Connect a headset to your computer for best results and to prevent reverb.

**Note:** Please mute yourself to reduce background noise. Press \*6 on your phone or mute yourself on WebEx in the attendee list by clicking the  microphone icon next to your name or phone number.



# Low Income Energy Efficiency Workgroup

August 4, 2020



# Today's Agenda

- Welcome
- Discussion: Concerns & Challenges
- Community Action Agencies & Non-Profit Experience
- Utility Experience
- Utilities and Non-Profits: What Advice do you Need?
- Opportunities for Increased Partnership

# Welcome!

- Attendee check
- Logistics
  - Please mute your WebEx or press \*6 on your phone
  - Question or comments? Type in the WebEx chat box.
- Introductions

# Discussion

What concerns or new challenges are you hearing in your areas?

*Facilitator: Carrie Nelson (BPA)*



# Speaker & Discussion

How are Community Action Agencies and Non-Profits responding to the increased need and restrictions on home visits?

*Speaker followed by discussion*



# Speakers

- Awareness of new rules and how they could impact the need to leverage
- Increased energy assistance funding relating to electric shut offs
- Timing of final inspections
- Covering additional costs: PPE and time for safe worksite

*Speaker: Steve Jole (Homes for Good)*



# Discussion

How are Community Action Agencies and Non-Profits responding to the increased need and restriction on home visits?

*Facilitator: Carrie Nelson (BPA)*





# Speakers & Discussion

How are utilities responding to the increased need and restrictions on home visits?

*Speakers followed by discussion*



# Speakers

- Challenges utilities are experiencing beyond energy efficiency *(Sara)*
- Converting to digital operations including photo/video inspections *(Sara)*
- Delaying inspections when necessary in order to comply with payments to vendors *(Jeff)*

*Speakers: Sara Bowles (Tacoma) & Jeff Feinberg (SnoPUD)*



# Discussion

How are utilities responding to the increased need and restriction on home visits?

*Facilitator: Carrie Nelson (BPA)*

A stylized illustration of a group of people sitting around a table, engaged in a discussion. The people are shown from the chest up, with their heads and shoulders visible. They are wearing various colored shirts (red, blue, yellow, orange, grey). The background is white with several faint, colorful speech bubbles (pink, yellow, blue, green) scattered around the text.

# Discussion

What challenges are utilities and non-profits experiencing that you could use advice on?

- Are there any opportunities and tools to support remote audits? *(Carrie)*
- Remote work issues, including using personal cell phones *(Travis Hardy from Northern Wasco)*

Helpful  
Tips

# Discussion

What opportunities are there for increased partnership?

*Facilitator: Heather Moline (NWECA)*





*thank  
you*

